

If you are struggling to find the money to repay your loan then the following organisations have trained debt and money advice advisors who may be able to help:

Citizens Advice (Gloucester and Cheltenham)

Tel: 01452 527202

www.gloucestercab.org.uk

- Gloucester: Beatrice Webb House, 75-81 Eastgate Street, Gloucester, GL1 1PN
- Cheltenham: 3 St Georges Place, Cheltenham, GL50 3LA

Citizens Advice (Stroud and Cotswolds)

Tel: 0808 800 0510

www.citizensadvice-stroudandcotswold.org.uk

- 3 London Rd, Stroud, GL5 2BP

Citizens Advice (Forest of Dean)

Tel: 01594 823 937

www.forestofdeancab.co.uk

- Forest Rd, Cinderford, GL1 2NR

Cheltenham First Stop

Tel: 0300 365 8999

www.ccp.org.uk/cheltenham-1st-stop-iag

- 301 High Street, Cheltenham, GL50 3HW

GL Communities

Tel: 01452 505544

www.glcommunities.org.uk

- The Trinity Centre, Norbury Avenue, Gloucester, GL4 6AG

Christians Against Poverty

www.capuk.org

Tel: 0800 328 0006

- 107 Great Western Road, Gloucester, GL1 3NF

StepChange

Tel: 0330 056 3000

- www.stepchange.org

PayPlan

Tel: 0800 280 2816

- www.payplan.com

Citizens Advice National Website

- www.citizensadvice.org.uk

National Debtline

- www.nationaldebtline.org

If you need help and support to help you manage your cash better the following may be helpful

The Money Advice Service

Tel: 0161 826 1684

- www.moneyadviceservice.org.uk

Money Saving Expert

- www.moneysavingexpert.com

If you feel you are being treated unfairly and have been unable to resolve the problem with us then you can contact

The Financial Ombudsman

Tel: 0800 023 4567

- www.financial-ombudsman.org.uk